

JOB DESCRIPTION

MAIN PURPOSE

Health trainers help their clients to assess their lifestyles and wellbeing, set goals for improving their health, agree action-plans, and provide practical support and information that will help people to sustain their new health behaviours. Working as a health trainer in our services, you will be:

- helping people identify how their behaviours may be affecting their health
- supporting individuals to create a health plan to help make changes to improve their health
- coordinating other service elements and specialities (e.g. stop smoking service, weight management service) into one cohesive service for the individual
- helping individuals to become more knowledgeable about things that can affect their health and wellbeing
- signposting to other agencies and professionals

SUMMARY OF RESPONSIBILITIES AND DUTIES

The Health Trainer will:

- Identify and engage with individuals from agreed target groups providing information to individuals about the relationship between behaviours and health, and promoting improvement in their health and wellbeing.
- Support and motivate individuals, over around 6 sessions throughout a year, to identify their health needs and assess the barriers that prevent them from making healthy choices, assisting individuals to learn in learning how to make better health choices and support them in initiating and sustaining appropriate behavioural changes using their 'personal health plan' (PHP).
- Be accountable for the monitoring and achievement of service key performance indicators (KPIs) and other quality related targets.
- Keep accurate records and written reports, and ensure patient contact data is recorded in accordance with Healthy You and Commissioner Policies, to ensure compliance with Information Governance and Data Protection in relation to client and patient information.
- Deliver outstanding patient care, demonstrating empathy, understanding, attention to detail, and a commitment to delivering a quality service.
- Keep abreast of the holistic range of services available in the community by developing links with service providers and keeping up-to-date with service changes and developments, in order to appropriately signpost individuals to the service then need when they need them

PERSON SPECIFICATION

1. SKILLS & ABILITIES

- Be able to plan and manage own time and activities around the needs of individuals in the community to respond effectively to referrals
- Ability to keep accurate records of activity to provide data and monitoring information
- Effective numeracy and literacy skills
- Emotionally sensitive and empathetic to members of the public who wish to improve their health, to be supportive and encouraging to people in difficult (sometimes frustrating) situations
- Value and be respectful of other people – regardless of background or circumstances
- Have strong interpersonal and communication skills
- Be flexible with good time management and planning skills
- Be interested in motivating and supporting both individuals and groups in community based settings, and in the home

2. KNOWLEDGE

- In depth knowledge of local communities
- Knowledge of the challenges to achieving health improvement amongst local vulnerable and deprived communities

3. EXPERIENCE

- Experience of working with and engaging individuals and groups of adults
- Experience of actively engaging with local communities
- Desirable - experience of health screening and delivering NHS health checks.
- Experience of using Microsoft programmes (Word and Excel)
- Experience of team working
- Experience of managing a personal workload or caseload

4. QUALIFICATIONS

Essential: GCSE Maths and English to at least Grade C, or equivalent.

Desirable: Recognised Health Trainer qualifications e.g. City & Guilds Level 3 *Certificate for Health Trainers*, or equivalent, or Royal Society of Public Health Level 2 *Understanding Health Improvement* or equivalent. If this is not held, the post holder will be supported in achieving Everyone Health's accredited behaviour change training during their first year in post.

5. SPECIAL CONDITIONS

- Highly motivated self-starter with resilience, determination and the ability to see jobs through to completion.
- Role incorporates evening / weekend working, with variable levels of travel across Cambridgeshire and Peterborough, working in a variety of settings including primary care and community centres.
- Full UK Driving licence and access to a car for work- with 'business purposes' insurance.
- Evidence of a personal commitment to continuing professional development and to maintaining an up-to-date professional knowledge supporting the development of business within the company.
- This post involves working with vulnerable adults and as such the post holder will be required to apply for a disclosure of criminal records at an enhanced level (DBS).
- **Desirable:** To speak Urdu/Punjabi